eFeed

order pay enjoy!

FREQUENTLY ASKED QUESTIONS

Q: How do I use eFeed?

A: Download the eFeed app and follow the steps to create an account. Through the app, you can easily place your click & collect order and earn rewards towards future purchases.

Q: Can I use my JPMorgan Chase email to sign up?

A: Yes, you may use your JPMorgan Chase email or a personal email.

Q: What is the location check-in code?

A: The check-in code is 'BANKST' for Bank Street. You will only need to enter this once in the app and it will auto save your office location going forward. If you have geo-location enabled on your device, the app will automatically detect your location and by-pass this step.

Q: Is there another way to order besides an app?

A: Yes, you may also access eFeed on your desktop via our website (https://efeed.dynamify.com/store/bank-street) Additionally, there is an attendant-operated kiosk for traditional ordering.