



## FREQUENTLY ASKED QUESTIONS

### **Q: How do I use eFeed?**

A: Download the eFeed app and follow the steps to create an account. Through the app, you can easily place your click & collect order and earn rewards towards future purchases.

### **Q: Can I use my JPMorgan Chase email to sign up?**

A: Yes, you may use your JPMorgan Chase email or a personal email.

### **Q: What is the location check-in code?**

A: The check-in code is "BOU" for BOURNEMOUTH. You will only need to enter this once in the app and it will autosave your office location going forward. If you have geo-location enabled on your device, the app will automatically detect your location and by-pass this step.

### **Q: Is there another way to order besides an app?**

A: Yes, you may also access eFeed on your desktop via our website ([efeed.dynamify.com/store/bournemouth](http://efeed.dynamify.com/store/bournemouth)) or you may use the in-store kiosk to place your order for pick-up. Additionally, there is an attendant-operated kiosk for traditional ordering.